

NASA SEWP VI Ordering Guide

MPOWERED JV · CATEGORY C

Contract Information

CONTRACT HOLDER	MPowered JV	BUSINESS SIZE	Small Business
CONTRACT NUMBER	80TECH26D1508	UEI	X7LDACXGS7H1
CONTRACT CATEGORY	C - Mission-Based ITC/AV Service Solutions — engineering, integration, and IT services scoped to specific programs and mission requirements	CAGE	9C7H1
CONTRACT NAICS CODE	Primary NAICS — 541512; other in-scope NAICS include, but are not limited to 541511, 541513, 541519 and 518210	CONTRACT TYPE	Government-Wide Acquisition Contract (GWAC), Multiple Award IDIQ
SEWP SURCHARGE	0.34%	WEBSITE	www.mpowered-jv.com
CONTRACT CEILING	\$20B	ORDERING PERIOD	10 Years

SEWP Contract Holder listing: www.sewp.nasa.gov/sewp6public/contractholders

SEWP Overview

The NASA Solutions for Enterprise-Wide Procurement (SEWP) program, pronounced "soup," provides the latest Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services to all Federal agencies and their approved contractors. Established in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally limited to technology products, the vehicle has evolved over three decades to meet expanding customer requirements. SEWP is self-funded through a usage fee (0.34%) and supports more than 50,000 orders per year.

SEWP VI is composed of three scope categories:

CATEGORY A	ITC/AV Solutions — computer systems, networking, storage, security, audio-visual hardware, software, and product-based services.
CATEGORY B	Enterprise-Wide ITC/AV Service Solutions — networks, managed services, cybersecurity, cloud, analytics, and application services delivered agency-wide.
CATEGORY C	Mission-Based ITC/AV Service Solutions — engineering, integration, and IT services scoped to specific programs and mission requirements.

MPowered JV is a NASA SEWP VI Category C Contract Holder providing mission-based Information Technology, Communications, and Audio Visual (ITC/AV) services tailored to Federal agency program and mission requirements:

CATEGORY C

Mission-Based ITC/AV Service Solutions — engineering, integration, and IT services scoped to specific programs and mission requirements.

Our Category C capabilities support customized technology services and solutions, including:

- ITC/AV engineering and systems integration
- Cybersecurity and security systems services
- Network operations and telecommunications services
- IT infrastructure and computer facility support
- Custom computer programming and application services
- Data processing, analytics, and related services
- Cloud, hosting, and digital government services
- IT management and consulting services
- ITC/AV training and technical support
- Mission-focused technology modernization

To confirm whether a requirement falls within the scope of SEWP VI, agencies may send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for review.

About MPowered JV

MPowered JV is a joint venture led by managing partner ESC, Inc., with support from entity members EMW, Inc. and Blue Glacier Management Group, Inc. The venture was established to combine the strengths of a high-performing staffing and contracting firm with ESC's deep expertise and proven past performance in IT and cybersecurity. Founded by seasoned professionals with extensive experience in Government Professional Services, MPowered JV specializes in emerging technologies, including artificial intelligence (AI), automation, distributed ledger technology, edge computing, and immersive technologies. As an SBA-certified Small Business (SB) and Woman-Owned Small Business (WOSB), MPowered JV is well-positioned to deliver innovative solutions across Federal Civilian, Department of Defense, Intelligence Community, and State, Local, and Education (SLED) sectors. We leverage a disciplined program management approach, aligned with ISO 9001:2015 standards, to ensure efficient, high-quality service delivery. This methodology consistently drives successful outcomes and delivers measurable cost for our clients. The joint venture holds a Top Secret facility clearance and is headquartered in Arlington, Virginia.

Corporate home page: mpowered-jv.com

Fair Opportunity

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 issued under multiple-award contracts. The FAR states that the method for obtaining fair opportunity is at the discretion of the Contracting Officer (CO), and that the CO must document the rationale for placement and price of each order. Use of the SEWP online Quote Request Tool (QRT) is the recommended method to support this activity and to augment the required decision documentation. The QRT automatically includes Contract Holders within a selected group or based on a suggested source.

Requests for Quotes (Contract Clause A.1.13). Contractors are provided fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for order selection is required to be submitted with the order; all such documentation is maintained by the issuing procurement office. The Contractor shall not market, quote, or otherwise offer for sale any IT solutions not listed under this contract until those solutions are included in the SEWP database of record and available to all Government end-users. Where the Government issues an RFI as part of market research, the Contractor may provide items not yet listed on its SEWP contract provided all such items are clearly marked as not yet available on the contract and a technology refreshment request is submitted to add those products. In response to an RFQ or Market Research Request, the Contractor may only respond with items available on its contract, priced no greater than the price in the SEWP database of record at the time the quote is issued. Where the Contractor has insufficient items on contract to fully respond to a Formal RFQ, the Contractor will respond with a No Bid. Unless the RFQ specifically allows partial quotes, the Contractor will respond fully to all requirements specified in the RFQ. All quotes state the period for which the quote is valid, and MPowered JV honors any order submitted within that stated period.

Program Support Contacts

The following personnel support quoting, ordering, contract administration, and post-delivery issues for MPowered JV SEWP VI contracts.

ROLE	NAME	TELEPHONE	EMAIL
Program Manager Contract oversight, escalation	Maggie M. Harris	(703) 291-6706 (O) (301) 455-7413 (C)	Harris_Maggie@mpowered-jv.com
Deputy Program Manager Quotes, RFQ/RFI response, ordering	Sean Smeltzer	(813) 743-8769 (O)	Smeltzer_Sean@mpowered-jv.com
Contracts Manager Terms, modifications, invoicing	Maggie M. Harris	(703) 291-6706 (O) (301) 455-7413 (C)	Harris_Maggie@mpowered-jv.com

How to Obtain a Quote

1. **Identify the applicable category.** Products fall under Category C.
2. **Issue the request through the NASA SEWP Quote Request Tool (QRT).** Agencies may issue a Request for Quote (RFQ), Request for Information (RFI), or Market Research Request (MRR), selecting the applicable competition group or suggested source.
3. **Pre-solicitation questions.** For scope confirmation, configuration assistance, capability information, or an informal budgetary estimate, contact Sean Smeltzer, Deputy Program Manager, at (813) 743-8769 or Smeltzer_Sean@mpowered-jv.com.
4. **Quote response.** MPowered JV responds through the NASA-prescribed process in accordance with Attachment C, Contract Holder User Manual (CHUM). Each quote states its validity period and any order-specific terms. MPowered JV honors any order submitted within the stated validity period.

Ordering Process

The internal ordering process of each agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) issued against a SEWP contract are defined by the issuing agency, not the NASA SEWP Program Management Office (PMO). The typical process is as follows:

1. The end user determines a requirement and generates a Purchase Request (PR).
2. The PR, along with necessary funding information, is sent to the agency's procurement office, which issues a Delivery Order. Any valid Federal agency DO form and associated Delivery Order number may be used.
3. The agency evaluates quotes per its own procedures and FAR 16.505, and issues the order through SEWP. The NASA SEWP PMO does not issue Delivery Orders; these are issued through the agency's procurement office.
4. The SEWP PMO reviews, processes, and tracks issued DOs, assigns a SEWP Control Number (SCN), and forwards the order to the Contract Holder.
5. A MPowered JV begins performance upon receipt of the processed order bearing an SCN. Orders sent directly to MPowered JV are routed back through the SEWP process before performance begins.

Modifications to any order must also be routed through the NASA SEWP Program Management Office. Some agencies have specific requirements for issuing IT Delivery Orders; it is the issuing Contracting Officer's responsibility to be aware of agency-specific policies regarding orders placed through GWACs.

How to Troubleshoot a Problematic Order

Contract-Level Issues — Contracts Manager. Maggie M. Harris, at (703) 291-6706 (O) | (301) 455-7413 (C) or Harris_Maggie@mpowered-jv.com, for questions involving order terms, modifications, pricing discrepancies, or invoicing.

Escalation — Deputy Program Manager. Sean Smeltzer, Deputy Program Manager, at (813) 743-8769 or Smeltzer_Sean@mpowered-jv.com, for any issue not resolved to the agency's satisfaction, or where mission impact requires immediate attention.

NASA SEWP PMO. Where appropriate, issues may be raised with the SEWP Program Office at help@sewp.nasa.gov or (301) 286-1478

How to Contact NASA SEWP

PMO HOURS	Monday – Friday, 7:30 AM – 6:00 PM ET
EMAIL	help@sewp.nasa.gov
CUSTOMER HELP DESK	(301) 286-1478
ORDER PROCESSING	sewporders@sewp.nasa.gov
WEBSITE	www.sewp.nasa.gov

RELATED RESOURCES

- NASA SEWP Home — www.sewp.nasa.gov/sewpv/index.shtml
- NASA SEWP VI Information — www.sewp.nasa.gov/sewpvi/
- MPowered JV SEWP VI page — www.mpowered-jv.com
- All MPowered JV corporate home page — www.mpowered-jv.com/nasa-sewp-vi

This ordering guide is published in accordance with NASA SEWP VI Attachment A, Section A.6 (Ordering Guides) and Section A.5.1(World Wide Web Services), and complies with the requirements of Attachment C, Contract Holder User Manual. Updated versions are published no later than 10 business days following each contract modification.